

CV for Håkan Kullén

Personal Data

Contact: Håkan Kullén, Room 1230, Lägerhyddsvägen 1, 751 21 Uppsala, Sweden. +46 73 500 4580, hakan.kullven@angstrom.uu.se

Present position: Head of the department of civil and industrial engineering, Uppsala University, since January 1, 2020, and also associate professor at this departments unit for industrial engineering and management since spring of 2014

Man, born May 11, 1959

Previous employment in universities:

1985-1995 Lecturer, University of Karlstad, Department of Business Administration

1995-1997 Senior lecturer, University of Karlstad, Department of Business Administration

1997-2001 Senior lecturer, Södertörn University, Department of Business Administration

2001-2014 Senior lecturer, KTH – Royal Institute of Technology, Department of Industrial Management

Previous employment outside universities, in extract (relevant positions)

1986-1988 Auditor, Fridhs Auditing Company

1988-1990 Business Controller, Bofors Weapon Systems, Department of Internal Services

1998-2000 Program Director in Management Control, IFL

Academic Degrees

1986 Bachelor of Science in Business Administration, University of Karlstad

1994 PhD in Business Administration, Gothenburg University

List of Publications

Kullén, H: *Ekonomisk styrning ur ett tjänsteperspektiv*. Dissertation, BAS, Göteborg, 1994. 205 pages. In Swedish, English: Management Control from a Service Perspective

Kullén, H, and Mattsson, J: Service Process Evaluation in Swedish Telecom, in Johnston, R, and Slack, N (ed): *Service Superiority*. Operations Management Association UK, Warwick Business School, 1993. 6 pages.

Kullén, H: Performance Measures for Service Processes, in Edvardsson, B, Brown, S, Johnston, R, and Scheuing, E: *Advancing Service Quality: A global perspective*. QUIS 5, 1996. 10 pages.

Norling, P, Fellesson, M, and Kullén, H: *Nya synsätt och organisationsformer för statsförvaltningens tjänsteproduktion*. Research report 96:7, Karlstad University, 1996. My part: 36 pages. In Swedish. English: New Perspectives and Forms of Organization for the Service Production of Governmental Agencies

Kullén, H and Larsson, P: Quality, Cost and Job Satisfaction in Municipal Care. In Scheuing, E, Brown, S, Edvardsson, B and Johnston, R (eds.): *Pursuing Service Excellence: Practices and insights*. Quis 6, 1998. 10 pages.

Larsson, P and Kullén, H: Quality and Costs in Municipal Care. In Holmer, J, Karlsson, J and Thomasson, B (eds.) *Making Working Life Work*. Research report 1999:7, Karlstad University, 1999, pp. 49-67. 17 pages

Papers published in internationally reputed periodicals which have been subject to referees' assessment

Kullén, H, and Mattsson, J: A Management Control Model Based on the Customer Service Process. *International Journal of Service Industry Management*, Vol. 5, No. 3, 1994, pp. 14-25. 12 pages.

Example on paper at conference

Sinha, V K, Engwall, M, och Kullén, H; "The external control of Risk Management in Financial Institutions". Nordic Accounting Conference, Copenhagen Business School, Copenhagen, 2014

Example on pedagogical paper at conference

Kullén, H, och Westin, T: Clickers in Education – do student's perceptions of clickers differ with the purpose? *FEKIS 5*, Umeå, Sweden, 2012. 14 pages

Published books

Gustavsson, BO; Kullén, H, and Larsson, P: *Tjänstekvalitet: För kund, anställd och ledning*. Liber, Malmö, 1997. 138 pages. In Swedish. English: Service quality: For the customer, the employee and the management.

Kullén, H: Ekonomistyrning – grunder och perspektiv. Liber, Malmö, 2001. 101 pages. In Swedish. English: Management Control – Basics and Perspectives.

Ax, C, Johansson, C and Kullén, H: *Den nya ekonomistyrningen*. Liber, Malmö, 2001 – fifth edition, 2015. 547 pages. Also e-lab. In Swedish. English: Modern Management Control.

Ax, C och Kullén, H: *Den nya ekonomistyrningen. Övningar med lösningar*. Liber, Malmö, 2002 – fifth edition, 2015. 324 pages. In Swedish. English: Modern Management Control. Exercises with solutions.

Kullén, H: *Budget och budgetering*. Liber, Malmö, 2009 – second edition, 2015. 139 pages. Also e-lab. In Swedish. English: Budget and Budgeting.

Kullén, H: *Industrial Management – Atlas Copco Industrial Technique*. Studentlitteratur, Lund, 2018. 272 pages.

Kullén, H: *Industriell ekonomi – Atlas Copco Industriteknik*. Studentlitteratur, Lund, 2018. 265 pages. In Swedish. English: Industrial Management - Atlas Copco Industrial Technique (as above)

Pedagogical education

1996: Specialist English Language Course for University Teachers, Alpha English

1996: Distance Teaching, Karlstad University

2002-2003: Knowledge Building in Teachers Practice, KTH

2005: English as a Foreign Language, Anglolang

2010: Learning and Teaching, KTH

2014: Supervising doctoral students, KTH

Pedagogical prizes awarded

1991 Teacher of the year in the program for Business Administration in Karlstad: SCF – Swedish Organization for Chartered Business Administrators, Head

1993 Teacher of the year in Social Sciences; Karlstad university student organization

1999/2000 Teacher of the year; Södertörn university student organization

2006 Teacher of the year; KTH university student organization for Industrial management

2015 Excellent teacher; Uppsala University, Engineering sciences.

Master thesis tutored

Over 400: 200 at Karlstad University, 100 at Södertörn University, 100 at KTH, and 30 at Uppsala University. Also, have been responsible (as course administrator and examiner) for courses in master thesis work at Indek, KTH and Indtek, Uppsala.

Courses as Course administrator

University of Karlstad: A number of courses in management control, business administration, operations management and so on.

Södertörn university: Management control and management accounting, Strategical management control.

KTH: Behavioral Management Control, Cost Management, Industrial management, Advanced Industrial management, The final project course of master students.

Uppsala: Basic course in Industrial management (Gotland), Industrial management, Management control in entrepreneurial organisations, Materials planning/Scaling up, Project work for electro, Operations management (Gotland), Modulation and optimisation in industrial management, Thesis work in industrial management.

Besides from this, I have participated in a number of courses during the years without being the course coordinator. E.g. within tourism IT, ICT Venture creation, Business administration and law science for media students, Management and organisation for construction companies, Management of innovation, Project management for wind power plants, Innovation and entrepreneurship.

Most of the courses for which I have been the course coordinator, I have also developed myself (or together with someone else) and also been the examiner for.

Number of teaching hours

Around 9 000 hours: 3 500 at University of Karlstad, 1 500 at Södertörn University, 2 500 at KTH and 1 500 hours at Uppsala University. Level Advanced to Basic, also for Doctorial students, and in both Swedish and English, for small classes of 5 or less up to 400 students.

Administrative Assignments (extract)

1987-1988: Head of Business Administration, Karlstad University

1994-1995: Head of CTF – Service Research Center, Karlstad University

1995-1996: Responsible for the study of quality at Karlstad University

1998-2000: Program director “Språk, kultur och marknad” at Södertörns högskola

1999-2002: Member of the SACO and SULF labor union boards at Södertörns högskola

2001-2002: Head of Accounting within Business Administration at Södertörns högskola

2002-2004, 2008-2009, and 2012-2014: Director of studies at Indek, KTH; and, as such, member of the management team of Indek

2004-2005: Program director for the Swedish part of IMIM, International Master of Industrial Management, at KTH

2007-2009: Program director for the Master of industrial management at KTH

2008: Program director for The Entrepreneurial Master Program at KTH.

2008-2009 and 2012-2014: Responsible for the thesis work at Indek, KTH

2014-2017: Director of studies at Indtek, Uppsala University

2015-2016: Responsible for the thesis work at Indtek, Uppsala University

2014-2017: Member of the board of the master program MILLI, Uppsala University

2014-2018: Member of the management group for Indtek, Uppsala University

2017-2020: Member of the Board for Appointment of Distinguished University Teachers, Uppsala University

2020-present: Head of the department of civil and industrial engineering, Uppsala University